



**COMMONWEALTH of VIRGINIA**  
*Department for the Aging*

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**Note:** The web addresses (links) in this document may change over time. The Department for the Aging does not attempt to refresh the links once the week has passed. However, this document is maintained on the web for a period of time as a reference. Some links may require registration.



11-170

*COMMONWEALTH of VIRGINIA*  
*Department for the Aging*

**MEMORANDUM**

**TO:** Executive Directors  
Area Agencies on Aging

**FROM:** Joseph D. Hoyle  
Policy Analyst

**DATE:** July 12, 2011

**SUBJECT:** Adding Link to AlzPossible from AAA websites

In response to a request by the Alzheimer's Disease and Related Disorders Commission, please add a link to their AlzPossible website from your websites and notify [joseph.hoyle@vda.virginia.gov](mailto:joseph.hoyle@vda.virginia.gov) once you have made the addition.

[www.alzpossible.org](http://www.alzpossible.org) – the Virginia Alzheimer's Commission AlzPossible Initiative



11-171

*COMMONWEALTH of VIRGINIA*  
*Department for the Aging*

**MEMORANDUM**

**TO:** Executive Directors  
Area Agencies on Aging

**FROM:** Tim Catherman  
Director of Administrative Services

**DATE:** July 12, 2011

**SUBJECT:** EnergyShare Program

Following is a fact sheet of Frequently Asked Questions on Dominion's EnergyShare Program. Please share this information with the citizens of the Commonwealth in your jurisdictions.

Thank you for the services you provide to the aging population.



## **EnergyShare Help when it's needed ... Year-round**

### **Frequently Asked Questions**

#### **What is EnergyShare?**

EnergyShare is Dominion's heating and cooling assistance program that helps individuals and families in need. It is a year-round program of last resort for the elderly, the ill and anyone who faces financial hardships from unemployment or family crisis. Customer must have exhausted all state and federal assistance programs - such as the state's Fuel Assistance Program (LIHEAP) or federal program, CRISIS.

#### **Winter Assistance**

The winter heating assistance component helps eligible customers pay for any type of fuel source including wood, oil, kerosene, gas or electric. The program runs from October 1 through May 31.

#### **Summer Assistance**

The summer cooling assistance program helps pay summer cooling bills for eligible customers. This program runs from June 1 through September 30, or until funds run out. **Additionally, a free fan or air conditioner is provided to seniors, age 60 and older, who demonstrate a situation at home that threatens their health and have a need for cooling equipment through the Fan Care program.**

#### **Who qualifies for EnergyShare?**

- Anyone who is in danger of losing or have lost their primary energy source.
- You must live in Dominion's service area.
- You must have a disconnection notice – **unless you are a senior age 60 or older.**
- You may be experiencing a personal or family crisis.
- You must have exhausted all federal or state assistance.

#### **How do I apply for EnergyShare?**

To apply for EnergyShare, contact your local social service agency or call Dominion's customer service center at 1-866-DOM-HELP - 1-866-366-4357 for the nearest agency to set up an appointment to apply in person.

#### **I need help today. How long will it take to know if I qualify?**

The screening agency can typically determine eligibility on the same day.

#### **If I qualify for EnergyShare will I be mailed a check?**

No. Payments go directly to the energy vendor on behalf of the recipient.

#### **Will EnergyShare only pay my electric bill?**

No. EnergyShare will pay for any type of heating bill no matter what you heat with — oil, coal, wood, kerosene, natural gas or electricity.

**How much of my heating or cooling bill will EnergyShare pay?**

If you qualify, EnergyShare will pay the amount needed to keep or restore service, not to exceed \$600 per heating season or \$300 per cooling season.

**How long has EnergyShare been in existence?**

29 years. EnergyShare will celebrate its 30<sup>th</sup> anniversary this October.

**How many people has EnergyShare assisted?**

Since EnergyShare began, the program has raised more than \$52 million and has helped 250,000 families, over 550,000 people.

**How is EnergyShare administered?**

EnergyShare is administered through local partner health and human service agencies.

**What percentage of my donation goes to EnergyShare?**

100 percent of all donations go directly to assist those in need. Dominion and health and human service agencies cover all administrative costs.

**How can I make a donation to EnergyShare?**

If you are an electric customer, the easiest way to contribute is simply to add \$1, \$2, \$5, \$10, \$20, \$25, or \$35 to the amount due on your electric bill. The computer automatically recognizes overpayments in these exact amounts as a contribution and documents your contribution on your next bill. Or, mail your check for any amount, made payable to "EnergyShare," to EnergyShare, P.O. Box 11186, Richmond, VA 23230-1186. EnergyShare contributions through overpayments may be made year-round.

**Are contributions tax-deductible?**

Contributions are tax-deductible in accordance with Internal Revenue Service regulations.

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