



VDA WEEKLY E-MAILING

January 23, 2013

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Rehabilitation Research & Training Center on Aging with
Physical Disabilities

James A. Rothrock, Commissioner

FYI from **News and Notes from the NIDRR Community and Beyond:** The NIDRR-funded [Rehabilitation Research and Training Center on Aging with Physical Disabilities](#) released a new website designed to connect visitors to educational information on aging and disability. The site features [Aging Well with a Physical Disability factsheets](#), social media connections, and a [blog](#). The RRTC on Aging also offers a [quarterly newsletter](#).

Please forward this to others who may be interested... and let me know if the above is NOT in your areas of interest, so I don't send you further information that is irrelevant to you.

Kirsten L. Rowe, Ph.D.

VR-ROI Project Coordinator

Note: The web links in this document may change over time. DARS-VDA does not attempt to refresh the links once the week has passed. However, this document is maintained on the web for a period of time as a reference. Some links may require registration.

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Virginia Department for Aging and Rehabilitative Services

8004 Franklin Farms Drive

Richmond, VA 23229

804-640-0435 (direct)

804-662-7683 (fax)

800-552-5019 (toll-free in VA)

www.vadars.org

Free Tax Preparation Assistance for Seniors

Kathy Miller, Director of Programs

VITA is a program offered through the IRS that provides help to people who make \$51,000 or less and need assistance in preparing their own tax returns. IRS-certified volunteers provide free basic income tax return preparation with electronic filing to qualified individuals in local communities.

VITA sites are generally located at community and neighborhood centers, libraries, schools, shopping malls, and other convenient locations. Seniors can access this service by calling 1-800-906-9887. They can also find the closest site at www.irs.gov by following these simple steps:

- type "VITA" in the search box
- select "VITA site near you"
- go to bottom of page
- click on "Continue"
- enter your zip code.

AARP also offers a free, individualized tax preparation program for low-to moderate-income taxpayers. This service can be accessed at www.aarp.org/money/taxes/aarp_taxaide:

- click on "Find an ARP Foundation Tax-Aide Location near you"
- enter your zip code.

AAA Monitoring Schedule (as of 12/17/12)

Solomon Girmay, External Auditor

February 2013

1. February 25-26, 2013

PSA 14 Piedmont Senior Resources (EN, ES, SG)

March 2013



1. March 5-6, 2013 (*Travel on March 4*)
PSA 8A Alexandria AAA (EN, ES, SG)
2. March 7-8, 2013
PSA 8B Arlington (EN, ES, SG)
3. March 13-15, 2013
PSA 10 JABA (EN, ES, SG)

April 2013

1. April 9-10, 2013 (*Travel on April 8*)
PSA 11 Central Virginia Area Agency on Aging (EN, ES)
2. April 18-19, 2013 (*Travel on April 17*)
PSA 5 LOA (SG)

May 2013

1. May 16-17, 2013 (*Travel on May 15*)
SWVA Legal Aid (JJ, SG)
2. May 21-22, 2013 (*Travel o*
3. *n May 20*)
PSA 8D Loudon County (SG)
4. May 23-24, 2013
PSA 8E Prince William County (SG)

June 2013

1. June 5, 2013 (*Travel on June 4*)
Autumn Valley (SG, JJ)
2. June 12-13, 2013
PSA 15 Senior Connections (EN, ES)
3. June 18-19, 2013 (*Travel on June 17*)
The ARC of Northern VA (JJ, SG)
4. June 25-27, 2013 (*Travel on June 24*)
PSA 22 Eastern Shore AAA (SG)



July 2013

1. July 8-12, 2013 (*Travel on July 7*)
PSA 3 District Three (JJ, SG)

August 2013

1. August 12-16, 2013 (*Travel on August 11*)
Jewish Family Services of Tidewater (JJ, SG)
2. August 21-23, 2013
Rappahannock Area Agency on Aging (EN, ES, SG)
3. August 27-29, 2013 (*Travel on August 26*)
PSA 20 Senior Services of Southeastern VA (SG)

September 2013

1. September 3-5, 2013 (*Travel on Sept 2*)
PSA 21 Peninsula AAA
2. September 10-12, 2013 (*Travel on September 9*)
PSA 7 Shenandoah AAA (SG)
3. September 16-20, 2013 (*Travel on Sept 15*)

October 2013

4. October 7-8, 2013 (*Travel on October 6*)
PSA 2 Appalachian (ES, JJ, SG)
5. October 9-11, 2013
PSA 1 MEOC (ES, JJ, SG)

November 2013

1. November 20-22, 2013 (*Travel on November 19*)
PSA 17/18 Bay Aging (SG)

December 2013

1. December 4-6, 2013
Crater District Area Agency on Aging (EN, ES, SG)



DIVISION FOR THE AGING
VIRGINIA DEPARTMENT FOR AGING
AND REHABILITATIVE SERVICES

Notice:

- *Some of the programs may be desk monitored.*
- *The following initial represents the name of the person who will be visiting your agency*

EN - Ellen Nau

ES - Elaine Smith

JJ - Janet James

SG - Solomon Girmay

News Release from Attorney General: Medicare Scammers
Targeting Virginians
Tim Catherman, Director, Aging Operations



COMMONWEALTH of VIRGINIA
Office of the Attorney General

Kenneth T. Cuccinelli, II
Attorney General

900 East Main Street
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FOR IMMEDIATE RELEASE

Contact: Brian Gottstein, Director of Communication
Office of the Attorney General



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(best contact method)

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A.J. Hostetler, Public Relations Director
Virginia Department for Aging and Rehabilitative Services
aj.hostetler@dars.virginia.gov
804-662-7372

Medicare scammers targeting Virginians

- Callers claim to be insurers or from the government and threaten to terminate coverage -

RICHMOND (January 17, 2013) -Virginians are warned to protect their personal identity information following a spate of bogus calls to Medicare beneficiaries across the commonwealth in which callers threaten to terminate coverage or cut off Social Security checks if recipients refuse to provide requested information.

The Office of the Attorney General joins the Department for Aging and Rehabilitative Services (DARS) in advising Medicare participants who receive one of these fraudulent calls to refuse to give personal information such as Medicare or Social Security numbers, bank account numbers, credit or debit card numbers, or their date of birth in response to unsolicited telephone calls.

"It is critical to remember to never give out your personal or financial information when someone initiates a call to you. Instead, hang up and call the number for the organization that's published in the phone book, so you can be sure you are talking to the right people," said Attorney General Ken Cuccinelli. "If you suspect you've been a victim of medical identity theft, contact the U.S. Department of Health and Human Services at 1-800-HHS-TIPS."

Medical identity thieves use high-pressure tactics to obtain Medicare and Social Security numbers, bank account information, or private insurance information. Callers try to confuse people into believing they represent the government or private insurers and threaten the loss of Social Security or Medicare coverage if beneficiaries refuse to cooperate.

"Unfortunately, during the Medicare enrollment period, scammers will try to take advantage of older Virginians," said DARS Commissioner Jim Rothrock. "It's important for beneficiaries to understand that Medicare will never call them to ask for personal information, including bank account or Social Security numbers."



Earlier this month, DARS' Division for the Aging began hearing from Medicare beneficiaries around the commonwealth about suspicious calls requesting personal identity information. Virginia's Senior Medicare Patrol program is also cautioning beneficiaries and caregivers, following recent complaints in the Lynchburg area regarding telemarketing calls offering free life alert systems accompanied by requests for personal information.

The complaints come as people who changed Medicare Advantage insurance plans receive information through the mail about their new coverage, which may lead them to think the calls are legitimate. The disenrollment period for those leaving a Medicare Advantage plan for "original" Medicare ends Feb. 14, while beneficiaries who enrolled in non-renewing plans have until Feb. 28 to select a new plan.

People can learn more about protecting themselves or loved ones from medical identity theft at www.medicare.gov/help-and-resources/identity-theft/identity-theft.html.

If you suspect medical identity theft, or feel like you gave your personal information to someone you shouldn't have, contact:

- the U.S. Department of Health and Human Services' Office of Inspector General to report suspected fraud at 800-HHS-TIPS (800-447-8477) or TTY 800-377-4950 and online at <https://oig.hhs.gov/fraud/report-fraud/index.asp>
- the Senior Medicare Patrol at 800-938-8885 or www.virginiamp.org
- the attorney general's identity theft program to learn how to recover from identity theft at ag.virginia.gov, then click on Programs and Resources/ Identity Theft.

The attorney general and DARS will be releasing radio and TV public service announcements later this month to alert recipients and their families about the scams.

[More about Attorney General Cuccinelli](#)

[Photos of the attorney general](#)

A copy of this news release may be found on the attorney general's web site [here](#).



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[Caroline Gibson](#) | Deputy Director of Communication

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Subject: Piedmont Senior Resources Selects New Executive Director -

Justine Young

Tim Catherman, Director, Aging Operations

Piedmont Senior Resources is proud to announce the hiring of Ms. Justine Young as its new Executive Director. Ms. Young is currently employed as a Community Health Education Coordinator/Grant Writer at the VCU Massey Cancer Center in Richmond. She has an MBA from Lynchburg College and two undergraduate degrees, one in Political Science from the University of Florida and a B.S.N. from Lynchburg College.

Previous employment includes Director of Nursing at Appomattox Health and Rehabilitation Center and a Charge Nurse at the Intensive Care Unit at Southside Community Hospital in Farmville. While working at Southside Community Hospital Ms. Young was involved in fundraising and organized a Hospice benefit that cleared over \$23,000.

Ms. Young is a Captain in the Army Reserve. She has conducted clinic and medical mission fundraisers in Ghana, Africa, Andra Pradesh, India, and in Honduras. She has extensive community and civic engagement activities including Meals on Wheels, Area Health Education Council, Cancer Action Coalition, and Board Member of the Virginia Bioethics Network.

Ms. Young will officially begin on February 16, 2013. Until then she will be finishing up activities in her current position and spending time at Piedmont Senior Resource with Mr. Dunn and staff to ensure a smooth transition.

Veterans Monthly Outreach/ Resources

James A. Rothrock, Commissioner

January 24, 2013

Location: American Legion Post 73
935 Armory Dr. Franklin, VA 23851

Time: 10-11:30 a.m.

FREE to All Veterans!

Services Available:



- * General VA Benefit information
- * Benefits and qualification information as it relates to VA Medical Care and ID card
- * VA Disability Compensation Information and assistance with filing a claim
- * VA Education Information
- * Information on how to obtain job search assistance

Representatives From Organizations Serving Veterans:

- * We Are Virginia Veterans Virginia Wounded Warrior Program
- * VA Rural Health Care Initiative
- * American Legion Post 73
- * Virginia Employment Commission (VEC)
- * Disabled American Veterans (DAV), Chapter 5 ***Please bring DD-214, if not available assistance will be provided on how to obtain your DD-214.
- * Department for Aging and Rehabilitative Services (DARS)

For more information contact:

Daphne Eaton, Resource Specialist

We Are Virginia Veterans Virginia Wounded Warrior Program (757) 942-1069

DARS Position Announcement

Elaine Smith, MS, RD, Program Coordinator

Department for Aging and Rehabilitative Services

Virginia Division for the Aging

Admin & Office Specialist III – Chronic Disease Self Management Education Coordinator

Location: Henrico

Pay band 3 – Salary Range: \$11.54 - \$23.68

Position #H0039

Closing Date: 1/28/2013

The Department for Aging and Rehabilitative Services is currently seeking an individual to serve as our Chronic Disease Self Management Education Coordinator. The incumbent in this position will facilitate collaboration between local health departments and area agencies on aging in the implementation of Chronic Disease Self-Management Education (CDSME) Programs. The incumbent will work between 20 to 24 hours per week and will travel in-state occasionally overnight.



Requirements

Demonstrated knowledge of public health issues such as chronic disease. Demonstrated experience managing multiple priorities, evaluating programs, preparing statistical and narrative reports, analyzing various types of information, and provide training. Demonstrated ability to organize work and communicate effectively both orally and in writing. Demonstrated skill and experience using Microsoft office products and other computer software.

This is a grant-funded position and employment is contingent on the renewal of the grant.

Preferred Qualifications

Degree in Health Education/Promotion, Health Science, Business Management, Public Health or related field; or equivalent combination of training and experience. Masters degree preferred.

Contact Information

For application, position, job requirements & salary information visit www.vadrs.org or call (804) 726-1919. **Applications must be submitted through the RMS online system.** To apply online, please go to https://jobs.agencies.virginia.gov/applicants/jsp/shared/Welcome_css.jsp . Click Search Postings. When the search page comes up, enter Chronic Disease Self in the Working Title box and click Search. Following further prompts to apply online.

Minorities and people with disabilities are encouraged to apply. EEO/AA/TTY – Reasonable Accommodations Upon Request.

Article about Meals on Wheels Study

Elaine Smith, MS, RD, Program Coordinator

A story about a Meals on Wheels study appeared in The New York Times last week. The link for this story is:

<http://newoldage.blogs.nytimes.com/2013/01/15/study-more-to-meal-delivery-than-food/>

Meals on Wheels Association of America (MOWAA)

Elaine Smith, MS, RD, Program Coordinator

Following is a message from MOWAA announcing a webinar on a new initiative from the National Resource Center on Nutrition and Aging scheduled for February 12th. Please click on the links to read about this webinar and another scheduled at a later date.



DIVISION FOR THE AGING
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MOWAA invites you to join us for *Momentum: Advancing Into Future Readiness*, the newest initiative of the National Resource Center on Nutrition and Aging (NRC). The NRC is a cooperative initiative of MOWAA and the Administration on Aging, geared toward providing aging network programs a platform for future-focused dialogue around the evolving role of senior nutrition services.

Momentum, an exciting new series of events and discussions, will explore promising practices for modernizing senior nutrition programs and engage the larger aging and nutrition networks in exploring opportunities for collaboration and knowledge sharing. The *Momentum* series launches **February 12, 2013** with a webinar on the role of quality nutrition programs in the communities they serve led by Jean Lloyd, National Nutritionist with the Administration on Aging.

In conjunction with the launch of the *Momentum* series, the National Resource Center is proud to make available the Nutrition and Aging Online Library, which will serve as a clearinghouse of resources, tools and promising practices geared toward professionals in the nutrition and aging network.

Explore the hundreds of resources available in the [Online Library](#).

Click [here](#) if you are interested in learning more about the *Momentum* series.

[Click here](#) to read the full press release.

Should you have any questions, feel free to contact the National Resource Center staff at resourcecenter@mowaa.org. We look forward to building the future of nutrition and aging services with you.



National Resource Center on Nutrition and Aging

Elaine Smith, MS, RD, Program Coordinator

If you haven't done so already, check out the website for the National Resource Center on Nutrition and Aging at <http://nutritionandaging.org/>. Among other resources, the Center features an online library of various community nutrition-related topics that you may find helpful in operating your nutrition programs.

For those of you who remember the Nutrition and Aging Center housed a few years ago at Florida International University, this replaces that Center. Even though they have not been supported for several years, the FIU website and resources are still available and may be useful at <http://nutritionandaging.fiu.edu/>

Rules and Regulations on Accident Prevention Courses for Older Drivers (24VAC 20-40)

Nancy Lo, Program Coordinator, Virginia GrandDriver

Currently, the senior driving safety courses are being offered in classrooms across Virginia as given by organizations such as American Automobile Association (AAA)-MidAtlantic, AAA-Tidewater, AARP, etc. The Virginia Department of Motor Vehicles will begin a review of the *Rules and Regulations on Accident Prevention Courses for Older Drivers (24VAC 20-40)* in March of 2013. The regulations are attached for your convenience.

The purpose of the review is determine whether there is a continued need for the regulation and to ensure that the regulation minimizes the economic impact on small businesses. The Virginia Administrative Process Act provides a 21-day public comment period during the review. However, because it is always DMV's goal to provide stakeholders with ample opportunity to comment, this request is being sent in advance of the beginning of the review to obtain input. Please take the opportunity to review the regulation referenced above, for the following criteria:

1. Is there a continued need for the regulation?
2. Have technology, economic conditions, or other factors changed in the area affected by the regulation that requires amendment or repeal of the regulation?
3. If the regulation should be amended, please indicate the reason(s) and any suggested language.
4. If the regulation should be repealed, please indicate the reason(s).
5. Should the agency leave the regulation as it is?

Please email any comments you have in response to the criteria to Melissa Velazquez at melissa.velazquez@dmv.virginia.gov by February 28, 2013.

Virginia Administrative Code

Database updated through December 12, 2012

CHAPTER 40

RULES AND REGULATIONS ON ACCIDENT PREVENTION COURSES FOR OLDER DRIVERS

24VAC20-40-10. Definitions.

The following words and terms, when used in this chapter, shall have the following meanings, unless the context clearly indicates otherwise:

"Commissioner" means the commissioner of the Department of Motor Vehicles.

"Course" means a motor vehicle accident prevention course.

"Course sponsor" or "sponsor" means an individual or organization which is responsible for the creation, establishment, and delivery of a motor vehicle accident prevention course.

"Department of Motor Vehicles" or "DMV" means the Department of Motor Vehicles.

"Instructor" means an individual who has been approved by the course sponsor to conduct the sponsor's motor vehicle accident prevention course.

"Successful completion" means the attendance at and participation in an entire DMV-approved course, including the written examination or examinations.

Statutory Authority

§§ 46.2-203 and 38.2-2217 of the Code of Virginia.

Historical Notes

Derived from VR485-50-8401 § 1, eff. October 28, 1984.

24VAC20-40-20. Accident prevention course approval and application for approval.

A. Course sponsors may file an application for approval at any time with the commissioner. Applications shall be accompanied by the following:

1. A copy of the proposed accident prevention course materials, curriculum, and promotional

documents;

2. The name, address, and social security number of instructors who shall conduct the course;

3. A copy of the manual and course materials indicating method and length of training course for instructors;

4. Criteria for selecting instructors;

5. The address and description of each classroom facility in which courses shall be conducted, including the maximum capacity of the classroom;

6. A copy of any research studies and other materials, if existing, which indicate the validity of the course for accident/conviction prevention, or which provide an empirical basis for the course contents and methodology;

7. The fee charged to participants, amount of time in hours normally required to complete the course, and number of days required to complete these hours;

8. A statement as to ability and willingness to meet the standards and requirements set forth in this chapter;

9. The name, address, and telephone number of the responsible contact person;

10. Any procedures or plans in existence for monitoring and maintaining the quality of instruction and for periodic updating of course contents and methods.

B. Course approval shall be valid for a three-year period and thereafter unless rescinded by the commissioner.

C. No course shall be approved unless the course and its sponsors fulfill the requirements set forth in this chapter.

D. After giving 15 days' notice and an opportunity for a hearing, the commissioner may rescind or cancel the approval of a course for any of the following reasons:

1. Change in fee, or changes, deletions, or additions to the course curriculum and methods without prior approval by the commissioner;

2. A finding that the course is ineffective or counter-effective in improving highway safety;
3. Failure to comply with any of the standards and procedural requirements of this chapter.

Statutory Authority

§§ 46.2-203 and 38.2-2217 of the Code of Virginia.

Historical Notes

Derived from VR485-50-8401 § 2, eff. October 28, 1984.

24VAC20-40-30. Course contents and instructional methodology.

A. Course contents shall focus specifically on the information needs of drivers aged 55 years and older. To allow maximum time for this focus, content which is irrelevant or more appropriate to young or inexperienced drivers should be excluded. The curriculum shall include, but not necessarily be limited to, the following subjects:

1. Vision and other physical problems which tend to accompany increasing age; how these problems may affect driving performance; how to compensate for the problems;
2. Fatigue; drugs, both over-the-counter and prescription; alcohol; the interaction of drugs, alcohol, fatigue and other conditions; effect on driving and precautionary measures;
3. Updates on recent signs, signals, and pavement markings;
4. Travel time and route selection for optimal driving conditions; alternatives to driving offered by public transportation, senior citizen groups, and other organizations;
5. Safety belts and the special needs of older people to use them;
6. Updates on safe and defensive driving under modern conditions; e.g., the 3-second following distance, how to deal with tailgaters; lane positioning; safe passing; safe turning; freeway entrance and exit; maintaining prevailing speed; right-of-way rules; driver's responsibility to yield; and
7. Techniques to gain increased time for decisions; e.g., situations requiring greater following distance; pre-trip planning; passenger assistance; recognizing hazards in time; unfamiliar areas

and construction areas.

B. Instructional methods shall be used which capitalize on the greater experience level of the older adult and which provide ample opportunity for participants to relate the material to past experience and present needs.

1. Courses shall provide a minimum of eight hours of classroom presentation and discussion. This eight hours of time shall be divided over at least a two-day period, in order to allow time for better integration and comprehension of the safety concepts.

2. Courses shall incorporate a high level of student-instructor interaction and structured group discussions in order to relate the concepts to past experiences.

3. Vision and other physical problems should be considered in designing instructional materials and aids and classroom setup.

4. Courses shall focus on factual information, its meaning, and how to apply it in driving. Shock effects and scare tactics are to be avoided.

5. Course materials shall be clearly and simply written, avoid technical terms, and be printed in large enough type to be easily legible. Insofar as practical, written materials should be personal in tone; e.g., use "you" instead of "the older driver." The materials should focus on specific driving information needs, rather than present age itself as a problem. Terms which emphasize aging, such as "elderly," should be avoided, since research has shown that people do not tend to identify with such terms. Illustrations, in addition, should not present physical stereotypes of older persons.

6. Films, filmstrips, and audio recordings shall not exceed an aggregate of one quarter of the total presentation time.

7. One or more written examinations shall be given to cover all subject areas, with scoring and feedback to reinforce learning.

8. Classes may not exceed 35 students or the maximum capacity of the accommodation, whichever is less. Classroom facilities shall provide adequate lighting, space, ventilation, and

freedom from distracting noise.

Statutory Authority

§§ 46.2-203 and 38.2-2217 of the Code of Virginia.

Historical Notes

Derived from VR485-50-8401 § 3, eff. October 28, 1984.

24VAC20-40-40. Administrative requirements.

A. Fees, if any, charged for a course shall be a reasonable amount to be approved by the commissioner.

B. Course sponsors shall provide instructors who have received at least twelve hours of training and who are competent to deliver the course; and furnish each instructor with all necessary materials for delivery of the course.

C. Course sponsors shall ensure that a record system is established and maintained of all course participants who are issued a certificate of completion; each record shall be maintained for a minimum of three years following course completion.

D. Course sponsors shall provide DMV with a list, in the format and frequency to be prescribed by the commissioner, of all course participants who are issued a certificate.

E. Course sponsors shall designate an individual as representative of the course sponsor, including address and telephone number, who is responsible for liaison with DMV, in order to provide efficient administration.

F. Course sponsors shall authorize DMV to audit course records and to monitor and evaluate any and all aspects of the course, including classroom facilities.

G. Course sponsors shall arrange for certificates of completion to be mailed promptly from a central location to course participants. Certificates shall be on a form which has been approved by the commissioner.

H. Instructors shall issue to each participant at the time of successful course completion:

1. A printed statement, which has been approved by the commissioner, explaining that the certificate of completion will be mailed from a central office, and giving the name, address, and phone number of the person to contact if it is not received, the anticipated date that it should be received, and procedures for using the certificate to obtain an insurance rate discount;
2. A student course evaluation form which will be provided by DMV;
3. Instructions which explain that the course evaluation form may be used for both positive and negative comments and should be returned to DMV at the address provided on the form.

I. Course sponsors shall provide the commissioner, upon request, with a schedule of class dates, times, and locations.

Statutory Authority

§§ 46.2-203 and 38.2-2217 of the Code of Virginia.

Historical Notes

Derived from VR485-50-8401 § 4, eff. October 28, 1984.

24VAC20-40-50. Advertising of approved courses.

Advertising by sponsors of approved courses shall conform to the following:

1. It may not use or allow the use of advertising which portrays the sponsor as an agent of state government or as a representative or employee or any other way associated with the Department of Motor Vehicles;
2. It may make no false or misleading claims or statements in any of its advertising relating to insurance premium reduction, or program effectiveness and benefits;
3. At least one form of printed advertising must provide the course fee or fee schedule and shall include a statement advising persons to consult with their insurance carrier regarding the premium reduction; and
4. All advertising must indicate that the sponsor and course has been and is currently approved by the Department of Motor Vehicles.

Statutory Authority

§§ 46.2-203 and 38.2-2217 of the Code of Virginia.

Historical Notes

Derived from VR485-50-8401 § 5, eff. October 28, 1984.
