



VDA WEEKLY E-MAILING

February 19, 2014

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ACL Weekly Update

Here is a link to the weekly Administration for Community Living (ACL) update:

<http://www.acl.gov/NewsRoom/eNewsletter/Index.aspx>

NASUAD Weekly Update

Here is a link to the weekly National Association of States United for Aging and Disabilities (NASUAD) update where you can sign up or view the current and archived editions:

<http://www.nasuad.org/newsroom/friday-update>

Note: The web links in this document may change over time. DARS-VDA does not attempt to refresh the links once the week has passed. However, this document is maintained on the web for a period of time as a reference. Some links may require registration.

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2014 Volunteerism and Service Annual Conference

James A. Rothrock, Commissioner

Please see information below on a conference that may benefit your organization and please share with your network.

The Office on Volunteerism and Community Service (OVCS), along with the Virginia Service Foundation, are excited to announce plans for the upcoming **2014 Volunteerism and Service Annual Conference**. The conference is scheduled to be held in Richmond, VA in September 2014. This year's theme is 'Strengthening Our Communities through Collaboration and Volunteerism'.

The annual statewide conference will provide volunteer service leaders, nonprofit directors, organizational and faith-based leaders, local government and public organization volunteer coordinators; as well as representatives from K-12 schools and higher education volunteer programs, with the unique tools and training necessary to fully utilize volunteer services within their communities.

This highly-interactive conference will offer a diverse array of instructional workshops including volunteer management, non-profit resources, leadership development, collaborations and partnerships. The day will be packed with exciting workshops and great opportunities to expand your network of collaborative partners.

Also, in keeping with the theme of 'Strengthening Our Communities through Collaboration and Volunteerism', there will be a service project as part of this year's conference. The service project will be an opportunity for attendees to volunteer alongside their fellow participants on a special project that will benefit communities in need.

We would greatly appreciate your feedback on what sessions and service project you would like to see at the conference. Please click on the link below to complete a brief survey. **Please complete the survey by Tuesday, February 25.** Last year's conference was great, but we are hoping that with your feedback this year will be even better!

<https://www.surveymonkey.com/s/VK2S3Q3>

Reform Update: Post-discharge Care Plans Promote Use of Primary Care

Katie M. Roeper, Assistant Commissioner Division for the Aging

By Andis Robeznieks



Posted: February 10, 2014 - 4:00 pm ET

Tags: [Emergency Medicine](#), [Hospitals](#), [Income](#), [Patient Care](#), [Primary care](#), [Purchasing](#)

Providing a solid base of **primary-care** service and coordinating specialty care for high-risk patients has been advocated as a method of lowering overall healthcare costs. Doing so would presumably reduce **repeat hospitalization** and emergency department visits. A **new study** posted on the JAMA Internal Medicine website suggests that such an approach does, indeed, work.

Researchers with University of Pennsylvania Perelman School of Medicine found that when low-income uninsured or **Medicaid** beneficiary patients at two Philadelphia hospitals were assisted by community health workers in developing an individual recovery plan, they were more likely to have a primary-care visit within 14 days of discharge and to report high-quality post-discharge communication.

Recently, research from the CMS Innovation Center received **criticism for its lack of scientific rigor**, but the University of Pennsylvania study was a randomized trial in which 222 patients received an individualized discharge plan from community health workers between April 10, 2011, and Oct. 30, 2012, and 224 who did not during that period. It also was noted that the patients studied, ages 18 to 64 years old, were from the general patient population while other, similar studies focused on patients with a specific disease so the results were not necessarily applicable to all patients.

While patients in both groups had similar rates for one 30-day admission, patients who worked with community health workers were less likely to have multiple readmissions.

The community health workers were described as “trained lay people” paid \$14 an hour, who served as liaisons between patients and the inpatient care team, helped schedule follow-up appointments and, in some instances, accompanied patients on the visit.

In a formal process to develop care plans, the community health workers established a measurable goal, instilled patient confidence in achieving that goal, and developed a step-by-step plan to reach it.

In an accompanying editorial, Dr. Harrison Alter, an emergency medicine physician with the Alameda Health System in Oakland, Calif., noted that this was an example of using low-cost “upstream” interventions to prevent more expensive treatments downstream.

“If CHWs helping patients with these basic demands can prevent a cascade of hospital admissions and can improve patients' health and well-being at the same time, we should all start looking up the river,” Alter wrote.



http://www.modernhealthcare.com/article/20140210/NEWS/302109970/reform-update-post-discharge-care-plans-promote-use-of-primary-care?AllowView=VXQ0UnpwZTVDUFdIL1IzSkUvSHRIRU9yamt3ZEErRmQ=&utm_campaign=am

Reminder: Deadline Approaching for the 2014 Best Practices Awards Nominations. Nominations due March 3, 2014!

Amy M. Marschean, JD, Senior Policy Analyst

[Commonwealth Council on Aging 2014 Best Practices Awards Program](#)

The Commonwealth Council on Aging is sponsoring the 2014 Best Practices Award Program funded in part by Dominion Power targeted to organizations serving older Virginians and their families. As we struggle to meet the challenges of serving a rapidly aging population during a time of budget cuts and growing demand, we need to share our best practices and applaud our successes. Instructions, nomination forms, and information on previous Best Practices Award Winners are on the Commonwealth Council on Aging's website <http://vda.virginia.gov/council.asp>. Nominations for the 2014 Awards must be received by March 3, 2014.

This is the ninth year of the Best Practices Award Program and the Council is pleased to offer monetary awards to the top winners: The first place program will receive \$5,000; second place, \$3,000; and third place, \$2,000. The Council will also recognize three honorable mention programs.

The awards will echo the message to develop and support programs and services that assist older adults to Age in the Community. This invites an opportunity to recognize creativity in services that foster "Livable Communities" and/or "Home and Community Based Supports" - from transportation to housing, from caregiver support to intergenerational programming. We believe the door is wide open for creative best practices.

The Council has recognized organizations as examples of best practices since 2006. A list of these organizations and a brief overview of their programs can be found on the [Best Practices Awards](#) page <http://vda.virginia.gov/ccoa-bpa.asp>.



Dominion

We thank Dominion Resources for its generous contribution, which allows us to recognize these organizations for their dedication and work in advancing services for the aging.



Webinar: Understanding the Scams Seniors Face

Charlotte Arbogast, MSG, Dementia Services Coordinator

Below is information on a webinar from the American Society on Aging.

Join us on Wednesday, March 5 for "Understanding the Scams Seniors Face." The annual financial loss by victims of elder financial abuse is estimated to be at least \$2.9 billion dollars. If you are worried an older adult you work with will become a victim of a senior scam, this webinar will offer plenty of advice on how to protect them. Part of the Family Caregiver Support Series, sponsored by Home Instead Senior Care, this webinar is free to everyone and includes free CEUs! The webinar is from 10:00 am – 11:00 am PACIFIC time (so 1:00pm-2:00pm EST).

For more information, visit: <http://www.asaging.org/web-seminars/understanding-scams-seniors-face>

I've registered for ASA webinars before. There is an option to join the ASA, however you are not required to join. On the last part of the registration, you'll see a place for a credit card. For free webinars, you can ignore that part (no credit card is needed) and it will still process your registration. Once that is finished, you'll receive an email that requires you to click a link to confirm your registration.

Report: Suicide and Placement for Nursing Home or Hospice Care in Virginia

Elaine S. Smith, MS, RD, Program Coordinator

The Office of the Chief Medical Examiner in the Virginia Department of Health has issued a new report from the Virginia Violent Death Reporting System: *Suicide and Placement for Nursing Home or Hospice Care in Virginia*.

This report examines suicides related to nursing home admission and hospice care, including persons whose suicides are, in part, a reaction to a loved one's admission to nursing home or hospice care. The report suggests that the stress of entering such a facility or program, or watching a loved one go through this process, can influence suicidal behavior. Many of the suicide decedents in this report had suicides motivated by the desire to not entering nursing home care. These findings suggest that suicide prevention should be integrated into discussions about entering nursing home care.



The report is available at:

<http://www.vdh.virginia.gov/medExam/documents/pdf/NH%20Hospice%20and%20Suicide.pdf>

Marc Leslie

VVDRS Coordinator

Office of the Chief Medical Examiner

Virginia Department of Health

<http://www.vdh.virginia.gov/medExam/NVDRS.htm>

Snapshot of Area Plan Services Provided by AAA's

Tim Catherman, Director Aging Operations

Attached is the FY'14 Snapshot of Area Plan Services Provided by Area Agencies on Aging. Earlier, AAAs were asked to verify the data presented. Although improvements to this presentation occur each year, there are changes that don't get incorporated until the following year. Please be aware this presentation does not reflect the General Fund Care Coordination Program (CCEVP) or the Respite Care Initiative.

If you have any questions about this listing, please ask Brett Jackson or myself.

Webinar: Mental Health and Aging Initiative

Charlotte Arbogast, MSG, Dementia Services Coordinator

The Geriatric Mental Health Partnership is pleased to present three upcoming webinars on Mental Health Aging. All the webinars are held from 1:30-2:30 EST. Topics are: (1) Personality Disorders and Aging on Thursday, April 24; (2) Medications: Friend or Foe? The Role of Medications in both Causing and Curing Behavior and Cognitive Problems on Tuesday, May 6; and (3) The Temporary Detention Order (TDO) Process – Part II on Tuesday, May 20.

These events are made possible through a grant from the Virginia Center on Aging's Geriatric Training Education Initiative and supported by the Riverside Center for Excellence in Aging and Lifelong Health, the Virginia Geriatric Mental Health Partnership, and the VCU's Department of Gerontology.

Webinar: "Live Long and Strong" Celebrating Aging and Minority Women's Health



Tim Catherman, Director Aging Operations, for Carmen Sanchez, Administration for Community Living

Attached you will find the agenda and event log in information for the webinar “ Live Long and Strong” Celebrating Aging and Minority Women’s Health scheduled for March 14, 2014 from 9am-12pm. Please distribute to your network and join us for what I believe is going to be an excellent presentation.

Regards,

Carmen Sanchez
Aging Services Program Specialist
Administration for Community Living

Event: Live Long and Strong: Celebrating Aging and Minority Women's Health"

Event address for attendees: <https://aoa-events.webex.com/aoa-events/onstage/g.php?t=a&d=668096223>

Date and time: Friday, March 14, 2014 9:00 am

Eastern Daylight Time (New York, GMT-04:00)

Duration: 3 hours

Event number: 668 096 223

Event password: 123456

Audio conference: Dial-in: 800-475-0221

Passcode: 5644066

2014 NANASP Annual Training Conference

Elaine S. Smith, MS, RD, Program Coordinator

Attached is information and a registration form for the 2014 NANASP Annual Training Conference in San Antonio, TX.

Elaine S. Smith, MS, RD
Program Coordinator



DIVISION FOR THE AGING
VIRGINIA DEPARTMENT FOR AGING
AND REHABILITATIVE SERVICES

Snapshot of Area Plan Services Provided by Area Agencies on Aging Fiscal 2014 beginning October 2013 through September 2014

Service	1	2	3	4	5	6	7	8A	8B	8C	8D	8E	9	10	11	12	13	14	15	16	17/18	19	20	21	22
Adult Day Care	X	X						X			X		X	X			X				X				
Checking	X														X		X		X	X					
Chore			X													X									
Homemaker	X	X	X		X	X	X						X			X	X	X		X	X	X			X
Personal Care	X	X				X							X				X					X			X
Residential Repair & Renovation		X	X				X									X						X			X
Care Coordination			X												X	X	X		X						
Communication, Referral, I & A																									
Options Counseling												X			X										X
Transportation	X	X				X	X	X			X		X	X	X	X	X	X	X	X	X	X	X	X	X
Assisted Transportation															X										
Congregate Meals	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Home Delivered Meals	X	X	X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Home Delivered FFS																									
Disease Prevention	X	X	X	X	X	X					X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Emergency	X	X	X		X	X							X			X	X		X			X		X	X
Employment																			X		X	X			
Health Education Screening		X	X																						X
Identification Discount																	X								
LTC Coordinating Activity																									
Medication Management													X										X		
Money Management			X																X						
Public Information/Education						X				X	X						X		X			X	X		X
Socialization & Recreation		X				X	X						X	X	X				X			X			X
Volunteer Program			X			X				X			X	X	X				X			X			
Legal Assistance																							X		
Title III-E Counseling																									
Individual Counseling			X																X		X	X			
Support Groups			X	X						X						X					X	X			X
Caregiver Training										X	X	X							X						X
Respite Services																									
Institutional Respite																									
Direct Payments																									
Other						X																			
Defined Supplemental Services																									
Direct Payments																									
Other																									
Supplemental Services										X						X	X								X
Elder Rights																									
Elder Abuse Prevention																									
Local LTC Ombudsman																									

Legend

- III-B Service Only
- III-E Service Only
- Both
- X Shaded - Direct Service Waiver
- X Unshaded Local Funds Only

Direct Service Waiver not required for Communication, Referral, Information and Assistance, Home Delivered FFS, LTC Coordinating Activity, Public Information/Education, Elder Abuse Prevention and Local LTC Ombudsman.

Program is shared or provided by an adjacent AAA

Mental Health and Aging Training Initiative

Live Webinar Series III

Register online - Free for all to attend* at <http://worldeventsforum.blogspot.com>

These presentations are intended for staff from many levels, disciplines, and settings (both facility and home-based), including staff involved in providing long term care (e.g., nursing facility and assisted living nursing staff and administrators), as well as behavioral health staff who work with older adults. Additionally, staff from Adult Protective Services, home health, adult day healthcare, respite care, area agencies on aging, Emergency Department staff of acute care hospitals, hospital discharge planners, and others serving older adults could benefit from the training.

Personality Disorders and Aging

When: Thursday, April 24, 2014, 1:30-2:30 pm Eastern Time

Objectives: Personality disorders can have a significant impact on how older adults interact with others, including those attempting to provide long term care or other services. Understanding personality disorders and how to effectively work with individuals affected by them can help staff achieve more productive/ less stressful interactions with the individuals they are serving.

Presenter: Lindsey Slaughter, PsyD, Director of Psychology, Piedmont Geriatric Hospital

Moderator: E. Ayn Welleford, MSG, PhD, AGHEF, Chair, Department of Gerontology, Virginia Commonwealth University

Medications: Friend or Foe? The Role of Medications in both Causing and Curing Behavior and Cognitive Problems

When: Tuesday, May 6, 2014, 1:30-2:30 pm Eastern Time

Objectives: This webinar will focus on various medications that can contribute to cognitive impairment and behavioral symptoms in the older individual and will provide information on appropriate interventions to address behavioral/ cognitive problems in older adults. Implications on the use of these medications and resultant behaviors in relation to regulatory guidance will be reviewed. Drugs associated with adverse cognitive effects and the risks versus benefits of medications will be examined.

Presenter: Jennifer Hardesty, PharmD, FSACP, Director of Clinical Services, Mid-Atlantic Remedi SeniorCare

Moderator: E. Ayn Welleford, MSG, PhD, AGHEF, Chair, Department of Gerontology, Virginia Commonwealth University

The Temporary Detention Order (TDO) Process—Part II

When: Tuesday, May 20, 2014, 1:30-2:30 pm Eastern Time

Objectives: This final session will respond to questions posed during the Spring 2013 GTE webinar, *"The Temporary Detention Order (TDO) Process: What Staff Need to Know."* Case scenarios and practical suggestions to staff for responding to psychiatric emergencies involving older adults will be highlighted. The primary learning objective is to address applying the TDO process to real-life scenarios experienced in long term care facilities and the community, as well identification of alternative interventions for situations in which pursuing a TDO is not the appropriate/ recommended course of action.

Presenters: Gina O'Halloran, MS, Manager, Emergency Services Manager, Hampton-Newport News CSB

James M. Martinez, Jr., Director, Office of Mental Health Services, Department of Behavioral Health & Developmental Services

Moderator: E. Ayn Welleford, MSG, PhD, AGHEF, Chair, Department of Gerontology, Virginia Commonwealth University

**These events are made possible through a grant from the Virginia Center on Aging's Geriatric Training Education Initiative and supported by the Riverside Center for Excellence in Aging and Lifelong Health, the Virginia Geriatric Mental Health Partnership, and the VCU's Department of Gerontology.*

For more information on the past two series and to register, please click below:

<http://worldeventsforum.blogspot.com>



Live Long and Strong: Celebrating Aging and Minority Women's Health
Friday, March 14, 2014
9:00 am – 12:00 noon EST

9:00 – 9:10 am: Opening Remarks – Kathleen Otte, M.H.R., Regional Administrator Regions I, II, and III, Administration for Community Living (ACL)

9:10 – 9:15 am: Welcome - Michelle S. Davis, PhD, Regional Health Administrator Region II, HHS Office of the Assistant Secretary for Health (OASH) [Welcome on behalf of OASH Regional Health Administrators Regions I, II, III]

9:15 – 9:45 am: Affordable Care Act and Its impact on Aging Minority Women - Tanya Pagan Raggio-Ashley, MD, MPH, FAAP, Health Research and Services Administration (HRSA) Office of Regional Operations, Region II

9:45 – 10:00 am: Bridging the Cultural Divide – Overview on the Enhanced Culturally and Linguistically Appropriate Services (CLAS) Standards – Michelle S. Davis, PhD, Regional Health Administrator Region II

10:00 – 10:15 am: Question & Answer session on National Policies

10:15 – 10:30 am: Overview of Minority Women's Health and Healthy Aging: Living Longer, Living Better - Darlene Yee-Melichar, Ed.D., C.H.E.S., Professor, Gerontology Program, San Francisco State University Member-at-Large, Executive committee, Academic Senate CSU

Expert Panel - Promising Practices: How We Strive to Stay Alive

Moderator: Ms. Sheila L. Thorne, Member, HHS Regional Health Equity Council (RHEC) Region II and President/CEO, Multicultural Healthcare Marketing Group, LLC

- 10:33 – 10:45 am: **Don't Miss a Beat-Call 9-1-1: Campaign to Prevent Heart Attacks Among Spanish Speaking Women** – Suzanne Haynes, Ph.D., Senior Science Advisor Office on Women's Health (OWH)

- 10:48 – 11:00 am: **Diabetes and Aging Native American Women** –
Ann Bullock, M.D., Acting Director/Clinical Consultant, Division of
Diabetes Treatment and Prevention, Indian Health Services (IHS)
- 11:03 – 11:15 am: **Health Issues of Aging African American Women** –
Brenda Shelton-Dunston, MPH, Executive Director
Black Women’s Health Alliance
- 11:18 – 11:30 am: **Mental Health Issues Affecting Asian Older Women** –
Irene Chung, Ph.D., L.C.S.W., Associate Professor
Silberman School of Social Work at Hunter College

11:30 – 11:55am: Question & Answer Session on Keynote and Panel speakers

11:55 am – 12 noon: Closing Remarks by ACL/OMH/OWH

12 noon Adjourn

**This Tri-Regional webinar is sponsored by:
U.S. Department of Health and Human Services (HHS) Regions I, II, and III
Administration for Community Living (ACL), Office of Minority Health (OMH),
and the Office on Women’s Health (OWH)**





*U.S. Department of Health and Human Services,
Office on Women's Health*



*U.S. D
Office*



nanasp

2014 Annual Training Conference
May 28-30, 2014 | San Antonio, TX
www.nanasp.org

Hotel Information

The Westin Riverwalk
420 West Market Street | San Antonio, TX 78205
210-224-6500 | 888-627-8396
www.westinriverwalksanantonio.com

For reservations, contact the Westin Riverwalk Hotel at **888-627-8396**. Be sure to mention that you are with the NANASP Conference to receive the special rate of **\$159.00** per night plus tax for single/double occupancy.

Registration Fees

\$299 for Members/\$399 for Non Members
Send 2, Get the 3rd One Free!
Registration Deadline: May 15, 2014

A limited number of scholarship are available, for more information visit www.nanasp.org

Star Awards Nominations

Give your colleagues and/or your agency's new program innovation the recognition they deserve -- nominate them for a NANASP Star Award (or Rising Star or Shining Star Award to be recognized at the Annual Conference . Please contact Pam Carlson at pcarlson@nanasp.org for a nomination form.

2014 Schedule of Events

Wednesday, May 28, 2014

8:00-1:00 • Directors Training Pre-Session
10:00-1:00 • Alicia Trevino Senior
One Stop Center Site Tour



3:00-4:15 • Opening
KickOff/Washington Update
Robert Blancato,
NANASP Executive Director

4:30-5:30 • Concurrent Breakout Sessions
5:30-7:00 • Opening Reception/Star Awards

Thursday, May 29, 2014

8:00-9:00 • Vendor Breakfast/Roundtables

9:15-10:30 • Keynote Address
Kathy Greenlee, Administration
for Community Living and
Assistant Secretary for Aging



11:00-12:15 • Concurrent
Breakout Sessions
12:15-1:30 • Vendor Lunch
1:45-5:15 • Concurrent Breakout Sessions

Friday, May 30, 2014

8:30-9:30 • Senior Centers as Part of the Health
Care Delivery System General Session
9:45-11:30 • Best Practices Showcase/NANASP
Annual Meeting/Brunch

Session Topics

Integrating Services in Nutrition Programs to Better Connect Seniors to Resources • Arts and Aging in an Urban Context • Public/Private Partnerships • Update on the New Dietary Guidelines • Calculating the True Cost of a Meal • Collecting and Using Nutrition Program Data Effectively • Senior Center Self Assessment Tools • Effectively using Social Media to Increase ROI • Opportunities in Grant Writing and more!

**For more information, visit www.nanasp.org
or call 202.682.6899**



May 28-30, 2014
 The Westin San Antonio Riverwalk
 San Antonio, TX
 Registration Form



Please complete one form for each person registering.

ATTENDEE INFORMATION: (Check One): Mr. Ms. Mrs. Dr.

First Name: _____ Last Name: _____ Middle Initial: _____

Organization/Agency: _____

Title: _____ Nickname for Badge: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____ Country: _____

Bus. Phone: _____ Fax: _____ Alt. Phone: _____

Email: _____ Website: _____

Please place a checkmark in the appropriate boxes below:

- I have special dietary needs. Please specify:
 Diabetic Kosher Vegetarian
- This is my first NANASP Training Conference
 I require ADA accommodations and/or services, please contact me.

REGISTRATION POLICIES: All registrations after May 15, 2014 must be conducted on-site May 28-30, 2014. An additional \$50 surcharge will be added to the published, applicable late fee. **REGISTRATION CANCELLATION & REFUND POLICY:** All cancellations received by May 15th will be issued a refund, less an administrative fee of \$50. **NO REFUNDS ARE AVAILABLE AFTER May 15, 2014.** Substitutions are welcome.

CONFERENCE REGISTRATION OPTIONS: Please indicate your desired registration options below. Full Conference registration fees include admission to Opening Reception, admission and materials for all sessions Wednesday, Thursday and Friday including, daily breakfast, lunch and morning and afternoon coffee breaks.

	<i>Member Fees</i>	<i>NonMember Fees Before May 15, 2014</i>	
Full Conference Registration			
<i>Wednesday, May 28 – Friday, May 30, 2014</i>			
<input type="checkbox"/> Full Conference - 1st from Agency	\$299__	\$399__	\$ _____
<input type="checkbox"/> Full Conference - 2nd from Same Agency	\$249__	\$349__	\$ _____
<input type="checkbox"/> Full Conference - 3rd from Same Agency	\$0__	\$0__	\$ _____
First Member Name: _____			
First Member Name: _____			
<input type="checkbox"/> Day Rate <input type="checkbox"/> Wed 5/28 <input type="checkbox"/> Thu 5/29 <input type="checkbox"/> Fri 5/30	\$99__	\$99__	\$ _____
Pre-Session/Optional Events - TBD			
<input type="checkbox"/> Nutrition/Senior Center Directors' Training <i>Free with Full Registration (Required)</i>	\$TBD__	\$TBD__	\$ _____
Scholarship/Fee Waiver Code			
<input type="checkbox"/> Assigned code: _____	Deduct: _____	\$ (_____)	
<input type="checkbox"/> Registration – If received by 1/31/14	Deduct: \$ 50.00	\$ (_____)	
TOTAL AMOUNT DUE:		\$ _____	

METHOD OF PAYMENT:

Make Check Payable to: NANASP Check #: _____ (NANASP Tax ID # 04-2639088)
 CC: VISA MasterCard Discover American Express # _____
 Exp: _____ Sec Code: _____
 Cardholder's Name: _____
 Signature: _____ Print Name: _____

RETURN TO: NANASP 1612 K Street NW Ste 400 Washington DC 20006 or FAX TO (814) 286 – 3953
If you have questions, please visit www.nanasp.org or contact us at by phone at (202) 682-6899 or email us at: pearlson@nanasp.org