

Charter No Wrong Door Resource Team

Purpose

The No Wrong Door (NWD) Resource Team was created to fulfill requirements of Goal 1 of the Systems Transformation Grant (STG). Over time it has grown into an advisory group to help develop policies and strategies necessary for implementation of NWD. The NWD Resource Team served to oversee grant deliverables for Goal I of STG throughout the duration of the grant, and continues to discuss matters that are critical to the success of NWD, such as policy and protocol barriers, strategies and solutions, and to make recommendations to the Governor's Cabinet Secretary of Health and Human Resources (HHR). Bringing representatives to the table from all stakeholder groups to serve as advisors and to provide feedback is integral to accomplishing this mission.

Participants

NWD Resource Team members are either agency/organizational heads or representatives appointed by the agency/organizational head, empowered with the authority to make decisions representing agency opinion and perspective. Each member of the NWD Resource Team serves for an initial two-year term and is eligible for agency reappointment for consecutive terms. Membership includes representatives from aging and disability stakeholder groups, both public and private, and from each of the agencies under the Secretary of HHR. The Department for Aging and Rehabilitative Services chairs the NWD Resource Team.

Agencies represented include:

- Department for Aging and Rehabilitative Services (DARS)
- Cabinet Secretary of Health and Human Resources (HHR)
- Virginia Association of Area Agencies on Aging (V4A)
- One Local Area Agency on Aging (AAA) using the NWD System
- Virginia Association of Centers for Independent Living (VaCIL)
- One Local CIL using the NWD System
- Office of Community Integration for People with Disabilities
- Department of Social Services (DSS)
- One Local DSS
- Department of Medical Assistance Services (DMAS)
- Department for Behavioral Health and Disability Services (DBHDS)
- Virginia Association of Community Service Boards, Inc. (VACSB)
- Virginia Department for the Deaf and Hard of Hearing (VDDHH)
- Department for the Blind and Vision Impaired (DBVI)
- SeniorNavigator
- 2-1-1 Virginia
- Virginia Network of Private Providers
- Virginia Caregiver Coalition (VCC)
- American Association of Retired Persons (AARP)
- Virginia Organization of Consumers Asserting Leadership (VOCAL)
- Personal Advocates

Frequency

Meetings are generally scheduled quarterly and can be called more often to address matters as warranted.

Mode

NWD Resource Team meetings are held in person, usually at the Virginia Division for the Aging (VDA), with teleconference capabilities for those members unable to attend in person.

Objectives

Promote direct utilization or interface with the NWD Tools Application.

Establish guidelines to support and assist expansion within existing NWD communities as well as statewide expansion of NWD.

Streamline communication with NWD stakeholders, keeping them current on new developments; discuss how to leverage and replicate successes and develop strategies for addressing challenges.

Promote utilization of the Virginia Easy Access portal for individual self-help.

Determine how to analyze and use aggregate data from the NWD Tools Application to better serve individuals, make policy recommendations and develop best practices.

Discuss necessary policy changes to foster the success of NWD and make recommendations accordingly.

Identify potential new funding sources and support current and new public and private funding commitments.

Develop a long-term plan for sustainability.

Advocate for NWD in recognition of its potential and in keeping with its purpose, communicating the benefits of NWD to potential partners and to the public.